www.transparentpm.co.uk

+44 (0) 1702 662455

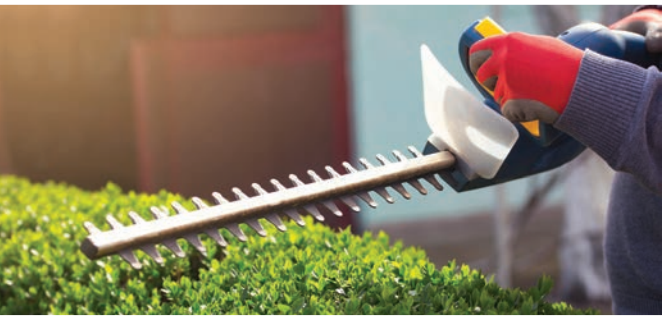
Who are Transparent?

Transparent Property Management was created for just that reason, to provide transparency in everything we do. We want to make a difference and see a change.

The company was established by a property industry expert and a chartered accountant, both having a clear vision that there was a gap in the market to provide all customers with complete clarity on their assets, at a touch of a button.

Transparent Property Management work alongside you to create a bespoke information platform, providing everything you need on an interactive portal. We believe empowering you to fully understand your lease and operational aspects of the service charge are of paramount importance.

As the company name suggests, we will be upfront and clear with our charges. You can be assured that there are no hidden surprises in your budget.



Services

- Estate and Block Management
- Mixed Use Development and Commercial Management
- Financial Management
- Ground Rent Collection
- Debt Collection
- Asset Management
- Out of Hours
- Health and Safety Consultancy
- Human Resources

Why we are different

Our main aim is to **empower our customers**. We want our customers to fully understand their legal obligations as leaseholders, whilst guiding them through day to day block management.

We will actively promote a **community** environment to enhance the living experience within a development. An atmosphere of this nature helps us encourage leaseholder engagement which can improve the assets value.

With Transparent Property Management there are **no hidden fees**. This enables us to ensure that our clients are receiving the best prices for their service charge budget.

Qualified financial staff managing your block. We run each block as its own commercial entity with stringent financial control, ensuring that our customers service charge funds are protected.

Committed to being **ahead of industry regulations.** Industry standards are changing for the better and Transparent ensure that we are always ahead of what is coming.

Our Approach

Communication

Our belief is to communicate promptly and sharing information is of upmost importance to us.

Legislation

Our knowledge on the relevant acts allows us to competently carry out our day to day management tasks. We apply our vast understanding on industry legislation that enables us to be fully compliant and keep our customers safe.

Empower

Our ethos is to support our customers and increase their level of understanding, so they are confident in the information provided.

Accountancy

Good cash flow allows for great property management. Our experience and unique inhouse processes means we can provide accurate tailored budgets and pro-active financial reporting.

Reassurance

Your asset is important. Not just to you, but us as well. That's why all of our staff are accredited in their relevant fields. You can rest assured that the highest possible professional standards are being adopted.

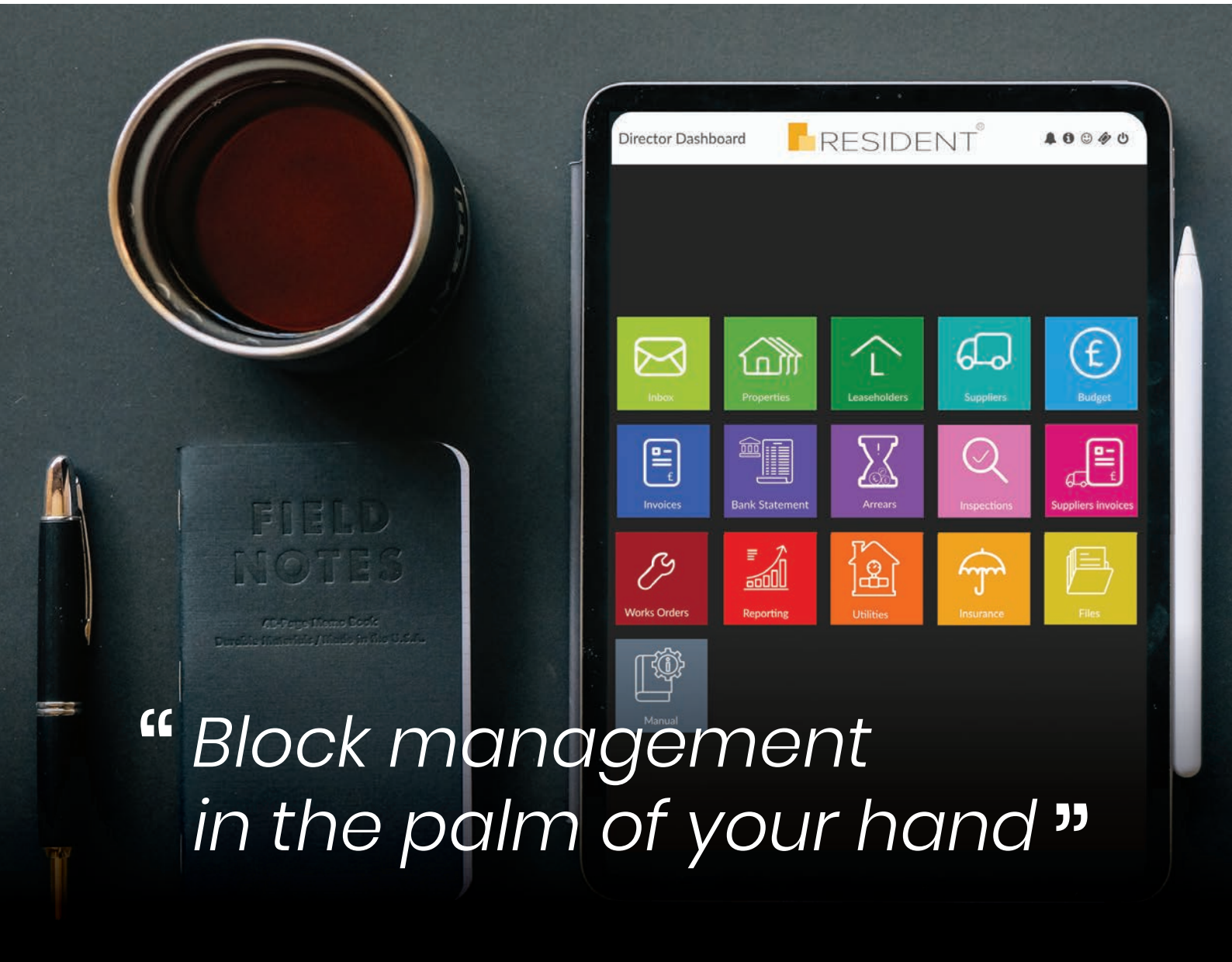
Our systems allow RMC’s, RTM’s & Freeholders

- The ability to view the property bank accounts
- A performance report showing actual cost vs the current budget
- The status of ground rent collection if applicable
- The status of any planned Section 20 works

Full instructions are provided to Directors and clients prior to access being granted.

And for Leaseholders...

- Remote access to their account to update personal details
- To view their service charge statements and trace payments made
- A secure messaging facility with direct contact to their property manager
- Historical information relating to the service charge
- Copies of important building policies and reports



“Block management in the palm of your hand”

Transparent Property Management

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